

Old Majordomo Behavior	New Sympa Behavior
List addresses end with “@listserv.hbs.edu” – such as hbs-staff@listserv.hbs.edu	List addresses end with “@lists.hbs.edu” – such as mba2023@lists.hbs.edu
Each list has a password – anyone who knows the password may edit the list’s subscribers.	NO list passwords. A user’s HBS.EDU address must be given owner privileges for a list. User may then log on to the Web interface via CAS/Duo authentication to update subscribers.
Single addresses may be un/subscribed using an email post to Majordomo@listserv.hbs.edu that includes the list’s password.	Single addresses may be un/subscribed using an email post to sympa@lists.hbs.edu - IF the command is sent from the email address of a list owner. (But it’s easier to do it via the web interface)
Multiple/bulk addresses must be subscribed by TSS/CSE via Linux CLI	List owners may paste multiple addresses into a field in the Sympa web interface.
Bulk subscriber updates to an existing list require deleting all current subscribers then creating a fresh subscriber file containing the now-desired addresses, because no deduplication happens when bulk adding more addresses.	Multiple addresses bulk added in the Sympa web interface by list owners are checked for duplicates against existing subscribers, so an existing address will not be added again.
Unsubscribing addresses must be done one by one via email command, or requested to TSS/CSE for removing all of a certain subdomain (like “remove all MBA2021.hbs.edu addresses”).	In the Sympa web interface list owners may check-box displayed subscriber addresses and then delete all checked, plus use a search function to find all addresses meeting a keyword (like “mba2021”)
List A may be subscribed to List B by adding List A’s list address (lista@listserv.hbs.edu) to List B’s subscriber file.	Do NOT add List A’s address to List B’s subscriber file. Ask a TSS privileged owner or a Listmaster to configure List A as a Subscriber data file for List B.
A very complex nightly script runs to copy MBA section lists’ subscribers to a full class list so that the class lists can be subscribed to the “mbastudents” list, because Majordomo can do a “list of lists” but not a “list of lists of lists”.	Using the Sympa “subscriber data file” concept, section lists’ subscriber files are “included” to the class list, then the class list subscribers are “included” to the mbastudents list. Changes to section lists are synchronized with the other lists in about an hour, or can be manually force-synchronized immediately by a list owner.
Sometimes subscribing List A to List B fails to send List B posts to the List A subscribers because the two lists have different posting restrictions (like List A has a different Authorized poster list from List B)	The “subscriber data file include” doesn’t run into this problem because only List A’s subscribers are included to List B, not any of List A’s posting restrictions – only List B’s posting rules are applied.
A List of Lists’ subscribers (other lists) is maintained like any other subscriber file.	A list whose subscribers are solely compiled from other lists using the “subscriber data file” method may only have subscriber changes done by a Listmaster because of different configuration methods.
To “rename” an existing list, TSS/CSE must create a new list of the desired name then copy over the configurations and subscribers from the original list.	Listmasters may rename a list in the web interface with minimal work.